***Law Enforcement Victim Witness Assistance Program Survey***

***Directions:*** Please help us to improve our program by answering the following ten questions. We want to know how you are doing with your recovery process, and how we have helped. *Just circle the best answer for each question.*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **As a result of the services I received from [your agency name here]:** | ***Strongly Agree*** | ***Agree*** | ***Neutral*** | ***Disagree*** | ***Strongly Disagree*** |
| *Stability*   1. Getting immediate answers to my concerns after the incident helped me feel less anxious. | ***5*** | ***4*** | ***3*** | ***2*** | ***1*** |
| *Understanding/Participating in the Criminal Justice System*   1. I now have a better understanding of my role in the investigation process. 2. I now have a better understanding of my rights as a victim of crime. 3. Being able to provide information, made me feel my input was important. | ***5***  ***5***  ***5*** | ***4***  ***4***  ***4*** | ***3***  ***3***  ***3*** | ***2***  ***2***  ***2*** | ***1***  ***1***  ***1*** |
| *Safety*   1. Being up to date on the offender’s status helped me manage my safety | ***5*** | ***4*** | ***3*** | ***2*** | ***1*** |
| *Service Quality*   1. I was notified of important information about my case. 2. I had an opportunity to provide my input before decisions were made in my case. 3. The law enforcement officers I spoke with knew how to handle a case like mine. 4. I was provided with appropriate referrals based on the needs we identified. 5. The agency took my culture, religion, and orientation into consideration when providing me services. | ***5***  ***5***  ***5***  ***5***  ***5*** | ***4***  ***4***  ***4***  ***4***  ***4*** | ***3***  ***3***  ***3***  ***3***  ***3*** | ***2***  ***2***  ***2***  ***2***  ***2*** | ***1***  ***1***  ***1***  ***1***  ***1*** |

*Thank you for taking the time to help us improve our services.*