***Domestic Violence Shelter & Services Survey***

***Directions:*** Please help us to improve our program by answering the following twelve questions. We want to know how you are doing with your recovery process, and how we have helped. *Just circle the best answer for each question.*

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **As a result of the services I received from [your agency name here]:** | ***Strongly Agree*** | ***Agree*** | ***Neutral*** | ***Disagree*** | ***Strongly Disagree*** | ***NA*** |
| *Physical and Emotional Needs:*1. I now have a better understanding of domestic violence.
2. I am now more aware of other sources of help available to me.
3. I now feel more confident about managing the effects of domestic violence on me.
 | ***5******5******5*** | ***4******4******4*** | ***3******3******3*** | ***2******2******2*** | ***1******1******1*** | ***-******-******-*** |
| *Stability/Resolution:*1. I now know ways to manage my safety.
2. I am achieving the goals I set for myself.
 | ***5******5*** | ***4******4*** | ***3******3*** | ***2******2*** | ***1******1*** | ***-******-*** |
| *Safety*1. I am better able to recognize signs of increased danger in my relationship.
2. I now have a plan of action if I begin to feel unsafe in my relationship.
 | ***5******5*** | ***4******4*** | ***3******3*** | ***2******2*** | ***1******1*** | ***-******-*** |
| *Understanding/Participating in the Criminal Justice System* 1. I have a better understanding of how a Domestic Violence case is handled through the investigation until the judge’s decision.
2. I now have a better understanding of my rights as a victim of crime.
 | ***5******5*** | ***4******4*** | ***3******3*** | ***2******2*** | ***1******1*** | ***NA******NA*** |
| *Service Quality*1. I was provided with appropriate referrals based on the needs we identified.
2. The services I received from [AGENCY NAME] met my needs.
3. The agency took my culture, religion, and orientation into consideration when providing me services.
 | ***5******5******5*** | ***4******4******4*** | ***3******3******3*** | ***2******2******2*** | ***1******1******1*** | ***-******-******-*** |

*Thank you for taking the time to help us improve our services.*